



Getting Started with E-Banking and E-Services

Are you ready to make the switch to online and mobile banking? Follow these simple steps below to begin enjoying the convenience and the benefits of online and mobile banking!

To Enroll for Online Banking:

1. Click on the "Personal Enrollment" or "Business Enrollment" links to begin the enrollment process.
2. Fill out the enrollment form and click the "Submit Enrollment" button.
3. Please allow up to two (2) business days for account to be set up.
4. After setup is complete, you will receive a "Welcome" email letting you know that you can now log into your online banking account.
5. Enjoy the convenience and benefits of online banking!

To Enroll for Mobile Banking:

1. All that is required to enjoy the many benefits of mobile banking is a FNB of Jeanerette Online Banking username and password and an active account. Oh yeah, and the app. That's it.
2. Please visit the iTunes or Google Play stores to download the app on your mobile devices.

To Enroll for E-Statements:

1. Log into online banking or the mobile app.
2. Click on the "Settings" tab and then select "Statement Delivery"
3. Select which account(s) you want to receive electronic statements for by selecting "E-Statement" from the "Delivery Type" drop down box.
4. Accept the "E-Statement Delivery Agreement"
5. Verify there is a valid email address next to each account that you have selected to receive e-statements.
6. Beginning the next statement cycle, you will receive an email notifying you that your e-statements are now available to be viewed through Online Banking.
7. Mother Nature thanks you for going green!

To Enroll for Bill Pay:

1. Log in to your online banking account through a browser or the mobile app and click the "Bill Payment" link in the "Transactions" menu to enroll.
2. Select an account that will be used to pay your bills.
3. After successfully enrolling, add Bill Payees from the "Advanced" drop down menu to begin paying bills online.
4. For additional account options, visit the OneClick Bill Pay site by selecting "Visit Bill Pay Site" from the "Advanced" drop down menu